

REGULATIONS OF THE AVCorp.pl LOYALTY PROGRAM

§ 1 DEFINITIONS

Whenever there are capitalized phrases in this document, they should be understood as follows:

- 1.Regulations - these regulations of the Loyalty Program organized by AVcorp Poland Tomasz Nowakowski.
- 2.Organizer - AVcorp Poland Tomasz Nowakowski, 59-400 Jawor, ul. Poniatowskiego 25, Tax Identification Number: 6131488850
3. Program - a loyalty program run by the Organizer, on the basis which the Participant may obtain a reduction for certain products or services in exchange for the gained Points.
4. Points - units assigned to the user account registered at www.avcorp.pl.
- 5.Points are obtained in exchange for the purchase of products, subscription to the newsletter, writing opinions on purchased products or reviews on the blog placed in the store.
6. Participant - a person with full legal capacity or legal person. A participant may also be a person with limited legal capacity with the prior consent of a legal guardian.
7. Shop - an online store run by the Organizer at www.avcorp.pl.
8. Registration - voluntary data provided by the Customer, consisting in completing the form available in the pages of the Store.
9. User account - a person registered in the Store www.avcorp.pl who has access to his or her account. The user's account shows the Program tab in which the collected points are visible.

§ 2 GENERAL PROVISIONS

1. The Loyalty Program is organized and managed by AVcorp Poland Tomasz Nowakowski.
2. These Regulations form an integral part of the General Conditions
3. The Loyalty Program is based on the rules of earning Points, in connection with placing the order by the Participant of products in the store or other activities. The Participant can exchange Points for rebates in PLN, which can only be used in the Store when placing an order.
4. The program is implemented on the territory of the Republic of Poland.
5. Services offered by the Organizer does not involve the delivery of unlawful content.
6. Points are awarded only to Participants who have made a purchase directly on the store's website www.avcorp.pl

§ 3 RIGHTS AND OBLIGATIONS OF PARTICIPANTS

1. A participant in the Program may be any natural person who is at least 16 years old, has at least limited legal capacity, obtained the consent of a legal guardian and is a registered user of the Store www.avcorp.pl. The exceptions are participants who have the status of a wholesaler in the online store www.avcorp.pl marked as WHOLESALE.
2. The participant declares that he / she has read the general terms and conditions, the rules of using the Store www.avcorp.pl and the regulations concerning the Program.
3. Information about the Program the User may receive by the e-mail provided during registration in the Store www.avcorp.pl.
4. Technical terms of use of the Program are important for the correctness of its functioning, appearance in the web browser used by the Participant, as well as for the security of transmitted data.
5. In order to use the Program properly, User has to have access to:
 - Connection to the Internet;
 - Internet browser in the version of Firefox, Internet Explorer, Chrome, Safari, Opera or higher, or another based on WebKit engine in version or higher, Gecko engine version 5.0 or higher or Trident engine version 5.0 or higher
 - E-mail address;
 - Profile of the Participant in the Store www.avcorp.pl
6. Points received by Participants in the Partner Program can be used only to receive discounts in the purchase of products in the Store www.avcorp.pl
7. Only one account in the Store may be kept for one Participant. It is not possible to transfer points to another person.
8. A participant or any person possessing knowledge about violations of rights may submit them by sending an e-mail, in the content of which will be indicated the type of violation and the entity who has committed it.
9. Rules violation can be reported by sending an e-mail to the following address: info@avcorp.pl
10. The Store is prohibited to act by a Participant in order to violate in a glaring manner the provisions of the Regulations or the provisions of applicable law.

§ 4 RIGHTS AND OBLIGATIONS OF THE ORGANIZER

1. The Organizer shall provide and make available the purchase of the discount by the Participant by making it available on the Participant's profile.
2. The organizer reserves the right to block participation in the Program by the Partner in the case of:
 - Breaking the rules of the contract and regulations;
 - Taking actions to the detriment of the Participant, another Partner, the Store;
 - Providing false information;
 - Providing information on the website by the Participant that is untrue or illegal;
3. In the event of obtaining information about unlawful activities under the Participants' Program, the Organizer is obliged to immediately call for the cessation of these activities.
4. If the Organizer knew about the unlawful actions of the Participants and did not take appropriate actions, he may be held liable.

§ 5 PROGRAM AND POINTS

1. The buyer who has registered his profile obtains points for making the transaction.

Points are calculated on the basis of the order value. PLN 10 spend in the store www.avcorp.pl is equivalent to 10 point. collected on the account in the Loyalty Program. Points are not charged on the shipping cost of the order. There is also a possibility to get points for issuing opinions (20 points) or writing reviews (40 points), as well as for subscribing to the newsletter (20 points).

2. Awarding of Points to a Participant takes place on the basis of completed and fully paid orders or performing other activities for which Points may be earned. Information on the number of Points awarded in connection with the fulfillment of the order or other activities will be available in the Store in the "Discounts" tab.
3. Points are subject to exchange for rebates which can be used only in the Store when placing an order.
4. The Organizer may specify for what activities Points may be awarded.
5. The program may be limited in time.
6. Points for transactions are awarded to the Participant only for completed and paid orders.
7. In the case of settlement of completed orders, the period for calculating the Points depends on their confirmation by the Program Partner in the avcorp.pl Store. The awarding of points takes place automatically after 14 days from the purchase:

- when the transaction was finalized, i.e. we received the payment and the ordered goods were delivered.

Points are canceled when:

- there was no transaction (eg no deposit, failure to pick up the ordered parcel, return of goods).

In the case of product reviews or reviews on the blog, AVcorp Poland awards points via store staff no later than 14 days from the publication of the opinion or review by the Participant. For subscribing to the newsletter in the store you get one time - 20 points.

8. Each correctly identified transaction for which the Participant may receive Points is visible in the transaction history.

9. If the transaction is canceled and the points have already been awarded, they can be withdrawn. The same applies to cases of fraud or erroneous posting of transactions. The participant will receive details in an e-mail each time.

10. The number of Points accumulated is visible in the Store after logging in to the Participant in his User Account.

11. The fixed discount (from the rebate program) is not combined with a rebate for points (from the loyalty program)

12. The rules for awarding Points, including particular number of Points for processing the order in the Store, are specified by the Organizer. These rules are available in the Store in the "Discounts"

§ 6 PAYMENTS

1. The organizer allows the following forms of payment:

Prepayment to a bank account,

· Payment by credit card,

· Cash payment upon delivery.

§ 7 TERMINATION OF POINTS

1. If not stated otherwise, Points in the program www.avcorp.pl may be canceled (account reset) after 12 months from the last change in the account balance. Also after 12 months from the last login to your account at www.avcorp.pl, access to the Program may be revoked, and the points on it will be removed.

§ 8 COMPLAINT PROCEDURE CONNECTED WITH CALCULATION OF POINTS

1. Objections to the accuracy or completeness of the points accrual status can be submitted in writing to the main postal address Store or by e-mail info@avcorp.pl

2. The participant has the opportunity to report any disturbances in the functioning of the Program by sending a complaint form by e-mail or post to the following content:
 - Contact details;
 - The type of subject to which it relates;
 - Type of malfunctioning;
 - Participant's allegations;
 - Circumstances justifying the complaint;
 - A possible way to remove the alleged violation;

The above information may be provided by the Participant in any convenient form.

3. The organizer will consider complaints within 14 days from the moment of reporting the complaint, indicating whether he accepts the complaint and how he intends to settle it or informing about the lack of grounds for accepting the complaint together with the justification for his position.
4. In the absence of information on the manner of consideration of the complaint, within the time specified in point 3, the complaint shall be considered in favor of the Participant.
5. The response to the complaint is sent to the e-mail address provided by the Participant.
6. If the complaint is accepted, the Store immediately takes action to implement its content

§ 9 TERMINATION OF PARTICIPATION IN THE PROGRAM

1. The Participant may resign from participation in the Loyalty Program at any time by submitting a relevant statement. Resignation takes place with immediate effect. As confirmation of cancellation, it is enough to send an e-mail to the Store's main address (info@avcorp.pl) from the address registered in the system.
2. For important reasons, the Organizer may terminate participation in the Loyalty Program. These important reasons referred are: persistent action to the detriment of the www.avcorp.pl website or other type of the Terms of Participation being breached. The termination requires the Participant to be informed of this decision to the e-mail address registered at www.avcorp.pl. If the user does not appeal against the decision within 7 days, he / she is deemed to agree with the Administrator's decision.
3. The termination of participation in the Loyalty Program leads to the loss of the gathered Points. In special circumstances it may also lead to the complete removal of the account at www.avcorp.pl

§ 10 TERMINATION OF THE PROGRAM

1. The organizer may suspend or terminate the Loyalty Program. The Participant will be immediately notified of such a decision at least 30 days before the suspension or termination of the Program. This information may also be provided on the Program website and on websites linked to the www.avcorp.pl website
2. Once the Program is completed, the Participant may exchange his Points for rebates within the deadline specified in the termination notice. After this deadline, exchange of Points will not be possible.

§ 11 FINAL PROVISIONS

1. The Regulations are available at www.avcorp.pl
2. The Organizer shall amend the provisions of the Regulations for important reasons (eg amendment of the law) after informing the Participants / Partners by publishing a uniform text of the Regulations on the pages of the Store and sending its contents to the email address provided by the Participants. The changed or modified regulations have binding force, after fulfilling the other conditions provided for by law, only for legal relationships arising after the entry into force of changes or modifications.
3. Amendments to the Regulations will not in any way affect the acquired rights of Participants using the Store before the amendments come into force.
4. Polish law shall apply to all rights and obligations under these Regulations.